



Interim CEO Joins Goodwill

Following more than 20 years in education, including the previous 14 at Valley Christian Schools, Shelley Murray knew that her next step needed to have continued purpose.

She was hesitant when a Youngstown Area Goodwill board member called her during the summer for an interview. After visiting and touring the plant in Liberty, however, it was easy to take the position of Interim Chief Executive Officer for 2024.

"I was immediately drawn to and fell in love with the work that's done here and the mission of Goodwill," Murray said. "I could definitely see how the mission of Goodwill would fit my experience and sense of

purpose.

"I'm looking forward to working with the team here at Goodwill in 2024. I've already visited all 10 of our store locations. We are fortunate to have dedicated team members within the Goodwill community who enthusiastically embrace our shared mission and purpose."

Murray will take over for CEO Ann Phillips, who is taking a one-year maternity leave and will return in January 2025. Murray began with Goodwill in mid-October and has been shadowing Phillips ever since.

"Annie has made this transition very easy, ensuring that I know everything there is to know about Goodwill inside

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Watch Shelley's story on our new YouTube channel.

Shelley Murray comes to Goodwill following more than 20 years at Valley Christian Schools. She will be the interim CEO for 2024.

Youngstown State Students Volunteer in Austintown



Seven Youngstown State students from the Theta Chi fraternity volunteered on Dec. 6 in Austintown.

Youngstown State University students from the Theta Chi fraternity volunteered on Dec. 6 in Austintown.

The seven volunteers helped with sorting, tagging and hanging donated clothes during the afternoon and evening.

"It was a wonderful experience having the Theta Chi fraternity volunteer at our Austintown location. They worked very hard and got a lot of clothing sorted. We truly appreciated them spending time with us at Goodwill," said Heather Yeager,

district sales manager.

Goodwill is happy to accept volunteers in our retail stores, as well as with the children's vision screening program, Radio Reading and Junior Group. For more information, visit goodwill-youngstown.org/volunteer.

"We always appreciate community members volunteering with us. Theta Chi is a great volunteer partner organization, and they did an amazing job," said Mary Ellen Gaughan, vice president of sales and production.

2023 FALL/WINTER DONORS

Thank You for Believing in the Power of Work!

BENEFACTORS — \$1,000+

Lions Eye Care Foundation
(In Support of Radio Reading)

Lions Club - Megan Christensen
(In Support of Radio Reading)

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The Youngstown Foundation

William Neckerman Charitable Fund
(In Support of the Voucher Program)

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Brotherhood Foundation
(Huntington Private Bank)

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Direction Home of Eastern Ohio, Inc. -
Cassandra Valentini
(In Support of Radio Reading)

Robert & Linda Sebo
(In Support of Radio Reading)

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(In Support of the Amblyopia Screening Program)

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(In Support of Radio Reading)

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Cathleen Anderson

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and out so that we can be successful over the next year," Murray said. "Our plan is to continue building on the current strategic goals."

"Shelley brings nonprofit experience and valuable skills to the interim position. I look forward to watching her and the team achieve the goals that have been set for the 2024 year and to facilitate delivery of our mission to the community," Phillips said.

"We are thrilled to have Shelley join our team and lead our organization with continued growth and success," said HaSheen Wilson, Goodwill board president. "We were impressed by her extensive experience and passion for Youngstown Area Goodwill Industries, and we believe that her leadership will be instrumental in achieving our strategic goals. We are excited to work alongside her and support her however we can."

Murray, a former principal, vice president of operations and head of schools for Valley Christian, knew about some aspects of Goodwill when she first stopped by headquarters. After her initial visit, though, it is much more than she ever thought possible.

"Of course, I was aware of the retail industry part of (Goodwill), serving the community and helping with job employment. However, I was not aware of the multi-faceted programming and in-depth services that Goodwill provides to our communities," Murray said. "When I came for a tour and learned about the mission services, I saw how my experience and vision could serve Goodwill."

Murray resides in Canfield with her husband, Shawn. Together, they have five children and two grandchildren.

"My husband and I were both born and raised here in the Mahoning Valley and raised our children here," she said. "We look for opportunities to serve a community that's given so much to us and our family."

The VIP Vision Support Group

The VIP Vision Support Group was created by Youngstown Area Goodwill Industries, Inc. for visually impaired persons and very important people. We are proud to bring a support group to the valley as a safe space for individuals who are visually or print impaired. Our goal is to offer valuable support and provide a connection to resources that can help improve the individual's quality of life.

2024 MEETING SCHEDULE

- JANUARY 18
- FEBRUARY 15
- MARCH 21
- APRIL 18
- MAY 16
- JUNE 20
- JULY 18
- AUGUST 15
- SEPTEMBER 19
- OCTOBER 17
- NOVEMBER 21
- DECEMBER 19

Starts at
10 a.m.

A Message From The Board



HaSHEEN WILSON

By HaSHEEN WILSON
Board President

Dear Goodwill Community,
As the year draws to a close, we wanted to take a moment to express our heartfelt gratitude for your continued support of our nonprofit. Thanks to you, we have been able to make a real and lasting impact in the lives of those we serve.

Throughout the past year, we have achieved some incredible milestones. We have expanded our outreach programs, developed new partnerships with local organizations and provided much-needed resources to those in need. And, of course, we could not have done any of this without your generosity and kindness.

As we look ahead to the new year, we are excited about the opportunities and challenges that lie ahead. We know that with your support, we will be able to continue to make a positive difference in our community and beyond.
Once again, thank you for your support. We look forward to continuing our work together in the new year.



Business Services

Goodwill's Business Services Division provides a variety of quality services to area organizations and businesses. Each category of the division provides employment opportunities to those with disabilities or other barriers to employment and an opportunity to generate revenue to support Goodwill's mission.

Here is the list of quality services we provide:

Janitorial — Goodwill's janitorial services can help your business. Our experienced personnel can provide customized cleaning services to fit your needs.

Laundry — Our updated and modern laundry equipment can handle the needs of commercial and institutional customers, and our laundry service is competitively priced.

Lawn Care — Allow us to help with your company's lawn care needs. We will complete the job in a timely fashion and provide you with a quality and cost-effective product.

Contract Services Division — We deliver a broad range of contract services such as assembly, fulfillment and deconstruction, and we excel at custom projects designed to meet the specific needs of businesses. Goodwill provides a drug-free, background checked workforce to assist companies.

For more information on business services, contact Dino Commisso, Goodwill's director of business operations, at dcommisso@goodwillyoungstown.org or visit goodwillyoungstown.org/how-we-help/business-services.

Junior Group Hosts Holiday Luncheon



The Junior Group hosted a luncheon on Dec. 13 in Liberty. The group decorated the employee lunchroom with festive items and provided a full buffet that featured turkey, yams, cranberries and more. We thank them for their support of our employees.



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