



The Goodwill UPDATE

Spring/
Summer
2023

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Youngstown Area
Goodwill Industries,
serving Eastern Ohio &
Western Pennsylvania

GOODWILL OPENS NEW NILES LOCATION



from a large variety of gently used and brand-new merchandise and also donate items directly to the nonprofit on site. The donation drop-off is located in the back of the plaza, directly behind the retail space.

Youngstown Area Goodwill operates throughout five counties in Eastern Ohio and Western Pennsylvania, and the new store marks the tenth to open in its network. While the Goodwill team is excited to share the Pinetree Plaza location with the community, they are still hiring for a variety of positions and encourage individuals to apply online.

“We have a great team in our new location that we look forward to growing, and we are excited to serve our Niles donors and customers,” said Mary Ellen Gaughan, Vice President of Sales and Production.

Store and donation hours are Monday through Saturday, from 9 a.m. to 8 p.m., and Sunday, from 12 p.m. to 5 p.m.

“We hope you visit our newest location to see all we have to offer: affordable merchandise, employment and a place to donate belongings where you know they will be discovered and loved by someone new,” Phillips added.

Youngstown Area Goodwill Industries’ newest Mahoning Valley location has opened at 56 Youngstown Warren Road in Niles. The Youngstown Warren Regional Chamber joined Goodwill for a ribbon cutting ceremony to celebrate the grand opening on Wednesday, May 24, at 10 a.m. Following the ceremony, the Niles store hosted a special jewelry pop-up sale.

The store soft opened in April, with limited hours, and the team is excited to

now be fully operational and sharing the location with the community.

“We are thrilled that our Niles store and donation center is now open,” said Annie Phillips, Youngstown Area Goodwill CEO. “We look forward to being part of the community and sharing our mission of the value of people and the power of work through this location.”

The new spot offers a retail store and donation center, where patrons can shop



GOODWILL RECEIVES VISITS FROM STATE REP AND CITY MAYOR

In February, we proudly welcomed visits from State Representative Nick Santucci and Youngstown Mayor, Tito Brown. Representative Santucci visited earlier in the month, and our Mission Services team had an engaging conversation about workforce development and employment issues facing many workers in Trumbull County. Mayor Brown toured our Liberty office and plant later in February, and the visit fostered a great discussion on workforce development and ways Goodwill can assist residents in Youngstown through our mission programs and services.

We appreciate their time and efforts advocating for our communities!



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Youngstown Goodwill Awarded CARF Accreditation

The Commission on Accreditation of Rehabilitation Facilities recently awarded Youngstown Area Goodwill Industries, Inc. a three-year CARF Accreditation for Employment Planning Services in Workforce Development.

CARF is an international non-profit accreditor of health and human services. To earn its accreditation, Youngstown Goodwill completed an in-depth internal examination of its program and business practices and underwent a virtual site survey conducted by CARF practitioners. Providers, like Goodwill, who meet the CARF standards, have proven their commitment to offering the highest quality of programs and service in their industry.

Youngstown Goodwill's Mission Services



program helps individuals find, maintain and advance in employment and offers supportive services to help them achieve their employment goals. The Mission Services department provides effective

workforce development services to the community and proactively contributes to fostering a diverse, equitable and inclusive culture for persons served. Our goal is to ensure services meet the needs of the community, partner agencies and the local workforce.

Goodwill's programs and services include job development and placement, career coaching, work experience, mock interviews, career readiness and resume writing.

To learn more about our programs and services, please call 330-759-7921 or visit goodwillyoungstown.org/missionservices.

2023 SPRING/SUMMER DONORS

BENEFACTORS — \$1,000+

The Youngstown Foundation
Jim and Cindi Schrum
(In Support of The Diane Schrum Food Pantry)
The Brotherhood Foundation
Warren Chamber of Commerce
Joshua Hiznay/The Estate of
Lena M Centofanti
Anonymous

SUSTAINERS — \$500+

Mahoning Presbyterian Church
John & Shirley Burnett
(In Support of Radio Reading)

SUPPORTERS — \$100+

Tedrow & Susan Perkins
The Youngstown Foundation
(In Support of Radio Reading)
Austintown Lions Club
(In Support of Radio Reading)
Jason & Jennifer Roller
(In Support of Radio Reading)
Altrusa International Foundation of
Youngstown, OH Inc.
(In Support of The Diane Schrum Food Pantry)
Mary Jane Burin
(In Support of Radio Reading)
Youngstown Area Jewish Federation
(In Support of Radio Reading)
Barbara Metzendorf
(In Support of The Diane Schrum Food Pantry)
Don Crago
George P. Mager

CONTRIBUTORS — \$50+

Ardath Blake
(In Support of Radio Reading)

FRIENDS — UP TO \$50

Mark Zeidenstein
(In Support of Radio Reading)
Philip & Margaret McDermott
(In Support of Radio Reading)
Donald & Sharon Novorsky
(In Support of Radio Reading)
Sandra Jones
(In Support of Radio Reading)
Jeffrey Necko
(In Support of Radio Reading)
Fred & Marylyn Michael
(In Support of Radio Reading)
Arthur & Sybil Epstein
(In Memory of Mark Jones)
Jerry & Ruth Vendegrift
Donna Hageman
Peggy & Scott Heintzelman
Robert & Sandra Webber
Margaret Schweiger
Jerry Vandergrift
Patrick Smreck
(In Support of Radio Reading)
Talva Maslach
(In Support of Radio Reading)
Dennis Czoper
(In Support of Radio Reading)
David & Barbara Echard
(In Support of Radio Reading)

EMPLOYEE APPRECIATION DAY

With the help of the Junior Group, we celebrated all of our hardworking team members with a special luncheon in May. Thank you for all you do!



Help support YRRS today!



Youngstown Radio Reading Service continues to be a critical resource for blind and print impaired individuals in our Mahoning and Shenango Valleys.

We are asking for your support of this needed service through any of our sponsorship opportunities. Your donation will support a worthy cause and will receive generous exposure to listeners and the entire community.

To learn more about YRRS corporate or individual sponsorships, please call 330-759-7921 or visit our website at: goodwillyoungstown.org/how-we-help-radio-reading/.

Our Radio Reading program is made possible with support from listeners and community members like you, and your sponsorship is greatly appreciated.

MEET OUR WORKFORCE DEVELOPMENT TEAM!



Joe Paloski
Vice President, Mission Services

Meet Joe! Joe joined Goodwill as the Vice President of Mission Services in September. Joe manages our career services team, community outreach, grants, clothing voucher program and agency partnerships. "The ability to help someone and make a more accessible world of work is deeply fulfilling," he said. "When someone reaches out to us, we make every effort in connecting that person to the right community resource or helping them find meaningful employment to better their lives."

Joe is a Mahoning Valley native and graduated from Youngstown State University with a BA in Political Science and a MA in History. Joe remains community-minded in his role at Goodwill and says he looks forward to implementing additional community and workforce development programs in the Mahoning Valley. "This will add to the services we offer our staff and clients, as well as bring concrete change to our community," he noted.



Robert Mitchell
Career Services Manager

Meet Robert! Robert is one of our Career Services Managers and has been employed with Youngstown Area Goodwill Industries for more than 23 years. During his tenure, Robert has worked in many capacities, holding roles such as a Job Coach, Job Placement Specialist, Outreach Worker, Community Liaison and Human Resources Coordinator. Robert enjoys the people-friendly environment of Goodwill and focuses on supporting its mission of believing in the value of people and the power of work, citing one of his favorite quotes as, "the value of people is priceless."

He served on the Ohio Governor's Council for People with Disabilities from 2011 to 2015 and is presently on the Family Self Sufficiency Committee with the Youngstown Metropolitan Housing Authority. He enjoys working with people and providing support for individuals looking for employment, as well as working with the homeless and underserved population.

"I am looking forward to being a light to the community and making sure that Goodwill is the go-to place for resources and services for everybody," he said.



Teaza Ingram
Career Services Manager

Meet Teaza! Teaza has been with Goodwill for almost two years. She started her career at YAGI as a Career Coach and was promoted to a Career Services Manager. Teaza is an Ursuline High School alum and graduated from Youngstown State University with a BA in Communications and English. Teaza is passionate about helping people from all walks of life, in particular those with barriers. "As a mother of three special needs children, I am passionate about working with organizations dedicated to those with disabilities," she said.

Teaza says she really enjoys working for Goodwill and has always admired the work that the organization performs. "I love working with Goodwill because, as Career Service Manager, I am able to go out in the community and create partnerships and lead workshops for those in the community."



Roger Beltz
Career Services Manager

Meet Roger! Hired in August 2022 as a Career Services Manager, Roger plans to utilize his experience to assist individuals with barriers to employment, provide various supportive services and community outreach at Goodwill. "I enjoy the opportunity to continue to make a positive impact in the lives of people through increased community outreach, while working with a very experienced and dedicated team," he said.

Roger worked as a Workforce Program Manager and Counselor at MYCAP for 10 years and holds a Master's degree in Clinical Health Education with an emphasis in Addictions and Mental Health. Roger explained, "With my skill set and experience, I have the opportunity to build new working relationships and help educate the public about what Goodwill really does in Eastern Ohio and Western Pennsylvania."

Roger is a Licensed Social Worker and Licensed Master Level Addictions Therapist with national certification. He is also a member of the Trumbull County Crisis Response Team and a certified Ohio Notary. He has 18 years of experience as an Adjunct Faculty Staff at Penn State Shenango in the Biology Department. Roger was awarded Doctorate of Divinity with Diaconate in January.



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BUILD *a stronger community with us.*

Please consider a monetary donation to your local Goodwill Industries that can truly *do good* for our community. To donate, you can visit our website or mail your financial contribution to our main office at 2747 Belmont Avenue in Youngstown.

Your Goodwill serves hundreds of people right here in the Mahoning and Shenango Valleys. A monetary gift allows funds to go directly into making a greater impact on the lives of individuals in our community. To stay informed on what's happening at Youngstown Goodwill, follow us on social media. We appreciate your support and generosity, now and always!

Do good for your community.

Donate via mail or donate online at:
www.goodwillyoungstown.org.

330-759-7921

