

The Goodwill UPDATE

SPRING/ SUMMER 2020

Published by Youngstown Area Goodwill Industries, serving Eastern Ohio & Western Pennsylvania

All stores reopen for safe shopping

With increased safety measures in effect, Youngstown Area Goodwill Industries has reopened all of its nine retail stores after temporarily closing in March due to the pandemic.

Austintown, Calcutta, Hermitage, New Castle and Warren are open 9 a.m. to 8 p.m., Monday through Saturday, and 12 p.m. to 5 p.m., on Sunday. Boardman, Hubbard and Liberty are open 10 a.m. to 6 p.m., Monday through Saturday, and 12 p.m. to 5 p.m., on Sunday.

Keeping the community's well-being at the forefront of all decisions, Youngstown Goodwill has implemented additional precautions and enhanced sanitation procedures. Some of these measures include:

- Frequently cleaning the store throughout the day
- Limiting the amount of customers in the store at a time

- Social distancing between both staff and customers
- Storing donations for at least 72 hours before processing
- Installing plexiglass at all registers
- Using decals designating 6 feet of distance in lines
- Requiring all employees and customers to wear facemasks or face coverings
- Temporarily closing dressing rooms
- Temporarily closing restrooms

Goodwill depends on the revenue from its stores to support its mission and provide job training programs and services. Additionally, Goodwill has resumed select services and programs, in a continued effort to support the community.

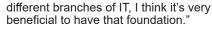
Learners "graduate" from Google IT program; earn certification

On June 19, Youngstown Area Goodwill honored its 10 learners who recently

completed the Google IT Professional Certificate Program.

Anthony, who earned certification through the program, is also pursuing a bachelor's degree in the IT field.

"This program allowed me to go back and revisit those fundamental concepts and fill in those blanks,' he said. "With so many



Developed by Google and hosted on Coursera, this program is a 6-month blended learning opportunity that allows participants to earn certification, receive personalized job placement support and prepare for a career in IT.

Goodwill is now enrolling for the Google IT Support Certificate Program. For more information, please call 330-759-7921, ext. 1244.

Calling all collectors, book lovers and thrifters!



We are pleased to announce the reopening of our **Salem store** and reveal some exciting news! Our Salem location is now dedicated to carrying a great selection of books, antiques, collectibles, furniture and more. We've also added vintage clothing and jewelry pieces to the mix. While the store's look has changed, our mission has not – donations are still accepted and appreciated! Customers can visit the Salem store Monday through Saturday, from 10 a.m. – 6 p.m., at 187 South Broadway.





Goodwill offers business services to area companies and organizations

PICTURED [L-R]: Google IT Learners

Renée, Michelle, Amy and Anthony

Goodwill's Business Services Division provides a variety of quality services to area organizations and businesses. Each category of the Business Services Division provides employment opportunities to those with disabilities or other barriers to employment and provides an opportunity to generate revenue to support Goodwill's mission. Goodwill's dedicated and skilled team offers a variety of services, including *janitorial*, *commercial laundry*, *custom projects and more*. The team is currently increasing its list of services and offers customized solutions to meet the needs of its clients. To learn more, call 330-779-8062.



Lionel, a longtime Goodwill employee, works on laundry. Working with Goodwill, you can expect low costs, high quality and fast delivery.

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an Update on the Fundraiser: Going Virtual!

In an effort to protect the safety of its patrons and comply with the new regulations on large gatherings, Youngstown Area Goodwill Industries, Inc. had postponed its 2020 Gems Jewelry Sale & Charity Auction, originally scheduled for March 13, at Stambaugh Auditorium. After much time and deliberation, Goodwill and its volunteer arm, The Junior Group, have since decided to cancel this year's in-person event. Instead, an online auction will take place on the organization's eBay store, so the community will still have the opportunity to bid on auction items that would have been available at the fundraiser. All money raised through the online auction will directly support Goodwill's mission and programs. More information on the Gems auction on eBay will be coming soon on Goodwill's website and social media pages.

During these difficult times, the community's continued support is needed now more than ever. Goodwill invites everyone to visit the online auction and participate if able. For questions or information on ticket refunds, please call 330-779-8060.

Thank you to our sponsors!

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RICHARD & SUSAN





2020 SPRING/SUMMER DONORS

Thanks for Believing in the Power of Work!

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Ted Suffolk (In Support of Radio Reading)

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Youngstown

RADIO READING SERVICE

For nearly 45 years, Youngstown Radio Reading Service (YRRS) has empowered blind and print impaired individuals in the Mahoning and Shenango Valleys to remain in touch with their community through broadcasts of in-depth news and more. Operating as a side band of WYSU and an outreach of Youngstown Area Goodwill Industries, this station reaches more than 1,300 people through its special radio receivers, provided free to qualified listeners. YRRS is now streaming live 24 hours a day at www.goodwillyoungstown.org and is also available by using our own Amazon Alexa skill, "Goodwill Youngstown Radio."

Dear Community Member,

We need your help to carry on our vital mission of providing independent access to information for blind and print impaired people in our community.

We are asking for your support of the Youngstown Radio Reading Service.

A sponsorship of the YRRS provides recognition to you or your company and much-needed underwriting of this important community outreach. Through your support, YRRS will continue its service to listeners in Mahoning, Trumbull, Columbiana, Ashtabula, Lawrence and Mercer Counties. Sponsors receive on-air recognition to a loyal audience and your message can be targeted to a specific program of your choice. In addition, sponsors will be recognized in the *Goodwill Update*, Youngstown Goodwill's community newsletter, and on our website at www.goodwillyoungstown.org/rrsponsors.



YRRS is part of the support fund of the Youngstown Foundation, which will match 10% to a donation of \$100 or more. For example, a \$500 donation would ultimately become \$550 to YRRS. See details below or learn more at www.youngstownfoundation.org/give/support-fund.htm

YES!	for the Youngstown Radio \$10 - One Time Program S \$40 - Monthly Sponsor (1 I \$75 - All Day Sponsor \$125 - Quarterly Sponsor (\$250 - Half Year (1 hour exponsor)	Sponsor (1 hour) hour every week for a month) (1 hour every week for 3 months) very week for 6 months)	Program Categories: Please check the box below if you would like to sponsor a program under one of these categories. Otherwise, your sponsorship will be placed wherever there is an opening:
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Please consider a monetary donation to your local Goodwill Industries. We understand these are difficult times for everyone, and we are asking for your help only if you are able. Included with this newsletter is an envelope that will allow you to mail in a financial donation that can truly do good for our community.

Your Goodwill serves hundreds of people right here in the Mahoning and Shenango Valleys, like Tyler, Stacy and Tanya. A monetary gift allows funds to go directly into making a greater impact on the lives of these and other individuals in our community. To stay informed on what's happening at Youngstown Goodwill, follow us on social media.

Do good for your community.

Donate via mail or donate online at:

www.goodwillyoungstown.org

330-759-7921







