

# The Goodwill UPDATE

#### SPRING/ SUMMER 2022

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# YOUNGSTOWN RADIO READING SERVICE CELEBRATES 30 YEARS AT GOODWILL



In March, the Youngstown Radio Reading Service celebrated its 30 year anniversary at Youngstown Area Goodwill Industries. YRRS, which celebrated 45 years of broadcasting last year, is a special non-profit radio station dedicated to providing independent access to information for people who are blind or print impaired. YRRS operates 24 hours a day, seven days a week, airing a variety of original interview shows and special-interest programs on top of content from newspapers, magazines and books, read by volunteers.

"What our Radio Reading service has accomplished is extraordinary," said Annie Phillips, CEO. "Our YRRS team is made up of a group of dedicated individuals who are enthusiastic about executing the mission of Youngstown Goodwill and Radio Reading."

Originally part of the Youngstown Society for the Blind and Disabled, YRRS began broadcasting in 1976 and operated for two years on the Youngstown State University

campus before moving to studios at YSBD in 1978. When YSBD closed in 1992, YRRS moved to its current location at Youngstown Goodwill's corporate offices on Belmont Avenue, where it has been for the past three decades.

"There was a lot of unknowns when we came over from the Society of the Blind and Disabled in 1992," said Mike Bosela, who was Radio Reading Coordinator when the service transferred to Goodwill until 2018. He still works in the department as a Radio Reading Broadcast Tech. "I soon learned that Goodwill was a nurturing, understanding and welcoming environment. We were positioned to succeed, and thanks to the staff, we all have continued to do so."

YRRS commemorated the 30-year milestone with two anniversary programs that featured Goodwill employees and volunteers who have been part of Radio Reading since its transition from YSBD. Each episode is available on Goodwill's website.

Operating on the SCA channel of WYSU-FM, YRRS is available on specially tuned radios provided free to listeners, the Goodwill website, TuneIn and Amazon Alexa, using the skill name "Goodwill Youngstown Radio."



## Youngstown Area Goodwill announces new CEO



Youngstown Area Goodwill Industries, along with its board of directors, proudly announces Ann Phillips as the new CEO of the Youngstown nonprofit. The Board of Directors named Phillips as their selection after Phillips acted as interim CEO for the past four months. The term followed the resignation of former CEO, Mark Goloja, in February.

"As the board, it's our honor and privilege to name Ann Phillips CEO," said HaSheen Wilson, board president. "Phillips has continuously demonstrated her ability to simultaneously lead and follow, which is an exceptional attribute in being an effective leader. Ann's laser focus to details, ability to simplify and communicate complex information and situations, while keeping her sights on the future made her a clear choice to lead Goodwill through our next era."

Since joining Youngstown Area Goodwill, Phillips has served the organization through her work in many roles. She began in an entry-level position in 2018, and, after a six-month departure, returned in 2019 to a grants and data management role. She was promoted to Assistant Controller, and shortly after, added the title of Director of Retail, until transitioning into the roles of chief operating officer and chief financial officer.

...continued page 3

#### **2022 VIP VISION SUPPORT GROUP SCHEDULE**

We are proud to bring a support group to the valley for individuals who are visually or print impaired. Our goal is to offer valuable support and provide a connection to resources that can help improve lives. Meetings will be held at 2747 Belmont Ave.

- JULY 21
- OCTOBER 20
- AUGUST 18
- NOVEMBER 17
- SEPTEMBER 15
- DECEMBER 15

Can't make it? You can join in remotely! Contact us for a number to call in.



#### Youngstown Area Goodwill announces new CEO continued...

In addition to the interim CEO role, Phillips most recently served the organization as chief operating officer and chief missions officer. She holds a BSBA and MAcc from Youngstown State University.

"I am extremely thankful and excited to be named the CEO of Youngstown Area Goodwill Industries, Inc.,"
Phillips said. "I know the importance employment has had in my own life, and I'm grateful my experience
at Goodwill has led me to translate that appreciation into action that serves others." Phillips says Goodwill
has so much to offer and plans to continue focusing on workforce development in the community.

"We pride ourselves on providing resources that help individuals with barriers to employment find, maintain and advance their careers and skills in addition to providing meaningful jobs within our own company," Phillips noted. "We also enjoy working with our partners and area businesses looking to support their employees' workforce development needs. Goodwill wants to share and gift our mission of believing in the value of people and the power of work."

# THE FACES OF YOUNGSTOWN



Meet Mike! Mike has been part of our Youngstown Radio Reading Team since its origin in 1992. When the Youngstown Society for the Blind and Disabled closed that fall, YRRS moved to its current location at Youngstown Goodwill, and Mike joined us as our Radio Coordinator. Although he retired from that role in 2018, he still joins the team throughout the week to help with programming and all things YRRS.

As one of the original creators, Mike is a strong advocate for our VIP Vision Support Group. His biggest fulfillment with the group is being able to get important information out to individuals that can change their lives. "A lot of times, the most vulnerable are isolated or people who are blind or visually impaired, and if they don't have a sighted partner or family, they need to know about these programs."

His favorite part about the group is being able to be together, the camaraderie and catching up on news; he loves being involved. Mike says, "It really feels good to be part of helping people." He's eager to see how the program continues to evolve and reach more individuals who can benefit from it.

### MISSION MOMENT: Supporting The Diane Schrum Food Pantry



Pictured: Junior Group members stocking the pantry

Did you know that Youngstown Area Goodwill Industries has an internal food pantry to help support its employees?

The Diane Schrum Food Pantry was named after one of our longtime employees who passed away last September. The pantry continues to be stocked and managed by The Junior Group in her memory. We sincerely appreciate the continued efforts by The Junior Group and support from the community to ensure any employee in need has access to nutritious food and personal care items.

Donations can be made to the Diane Schrum Food Pantry at Goodwill's main office. For more information, please call 330-779-8062 or email marketing@goodwillyoungstown.org.

#### 2022 SPRING/SUMMER DONORS

# Thanks for Believing in the Power of Work!

#### BENEFACTORS — \$1,000+

The Leila Sharp Fund of The Youngstown Foundation

Jim & Cindy Schrum
(In Support of The Diane Schrum Food Pantry)

The Anne K. Christman Fund of The Youngstown Foundation

#### SUSTAINERS — \$500+

Regents Products Corporation

Bob & Linda Sebo (In Support of Radio Reading)

#### **PATRONS** — \$250+

John & Kathryn Corcoran (In Support of Radio Reading)

Ronald & Kathy Gerberry (In Memory of Diane Schrum; In Memory of Sue DiGiacomo; In Support of The Diane Schrum Food Pantry; In Support of Radio Reading)

#### SUPPORTERS — \$100+

Mahoning Presbyterian Church

John & Marcia Botch (In Support of Radio Reading)

David & Jeanette Ditzler (In Support of The Diane Schrum Food Pantry)

John Phillips RE & PM LLC (In Support of The Diane Schrum Food Pantry)

Keith & Emily Minton
(In Support of The Diane Schrum Food Pantry)

Lark R. Dickstein-Rienerth (In Support of Radio Reading)

Deanna & Andrew Kies (In Support of The Diane Schrum Food Pantry)

#### **CONTRIBUTORS — \$50+**

Dan Gerberry (In Memory of Diane Schrum; In Support of The Diane Schrum Food Pantry)

Barbara Metzendorf (In Memory of Diane Schrum; In Memory of Sue DiGiacomo; In Support of The Diane Schrum Food Pantry)

Peggy & Scott Heintzelman

The Decesare Family (In Support of Radio Reading)

Patti Griffin
(In Support of The Diane Schrum Food Pantry)

In Memory of Susan DiGiacomo

In Memory of Diane Schrum

Jacqueline Orlando (In Support of Radio Reading)

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We've teamed up with The Junior Group of Youngstown Goodwill to bring fun pop-up shops to our stores. Over the past couple months, we've held these sales at various locations and are excited to continue offering these to the community.

Customers can shop name-brand shoes, clothing, purses, jewelry and more!

Follow us on social media and visit our website for announcements on the times and places of our upcoming pop-up shop!



#### SAVE THE DATE

Pop-Up Shop Hermitage Location 2986 East State Street Saturday, July 16 12 P.M. - 5 P.M.



TO OUR HUBBARD COMMUNITY

#### TO THE HUBBARD COMMUNITY & ALL THOSE WHO HAVE SUPPORTED US:

We can't thank you enough for welcoming us into your community and supporting our mission in the process. Over our past couple years on West Liberty Street, we have been able to impact the lives of thousands of people in our community with the help of your sales and donations. You have helped us grow, and along with that, comes the need for a new space. We will be closing our current Hubbard location in July and are actively searching for a new space. We have not yet found our perfect location, but we promise to keep you updated during the process. Keep an eye out for the familiar faces you know from Hubbard at our other locations, as we've invited the entire team to stay on board.

The final day for shopping and donating at Hubbard will be Saturday, July 16.

Regardless of where we land, we look forward to continuing to serve all of our communities, including the city of Hubbard.

# DOING GOOD IN THE COMMUNITY:

Goodwill loans dresses for special education prom



This Spring, Youngstown Area
Goodwill Industries loaned a variety
of dresses for a special education
prom, put on by teachers from
Chaney High School. This event
had been canceled the previous
two years due to the pandemic.

To help make this special day even more special, all of our stores worked together to gather dresses of all styles and sizes, so there would be a selection for everyone.

#### 2022 SPRING/SUMMER DONORS

continued...

# Thanks for Believing in the Power of Work!

#### FRIENDS — UP TO \$50

Jeanne McDermott (In Support of Radio Reading)

Patrick & Linda DeToro (In Support of Radio Reading)

The United Way of Youngstown and the Mahoning Valley

Christine Grabert (In Memory of Sue DiGiacomo)

Robert & Sandra Webber

Jude Signoriello (In Support of Radio Reading)

Talva Maslach (In Support of Radio Reading)

Dennis Czopur (In Support of Radio Reading)

Patrick Smreck
(In Support of Radio Reading)









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